

## 'At Your Service' Vacation Assurance Program

<b>TRAVELSTORE's Professional Services are based on trip requirements and/or trip length, and include, as appropriate:</b>	<b>Assurance Plan *</b> <i>\$25 - \$100 per traveler</i>	<b>Assurance PLUS Plan *</b> <i>\$125 - \$250 per traveler</i>
<b>INITIAL PRIVATE CONSULTATION (usually 30 minutes)</b>	<b>COMPLIMENTARY</b>	<b>COMPLIMENTARY</b>

### ADVICE

Research cruises, packaged tours and/or resorts based on your preferences - up to 3 options	√	√
Trip tips and suggestions	√	√
Review availability and present options	√	√
Side-by-side cruise comparisons	√	√
Review of trip documents and confirmations	√	√
Custom bespoke vacation research and recommendations based on trip type, destination, accommodations and desired experiences		√
Request VIP status		√
Access to our comprehensive digital travel guides		√
Access to our local in-country Destination Specialists		√

### CARE

Secure a reservation for your requested cruise, land package or hotel	√	√
Support liaison between you and travel suppliers	√	√
Advocate for you when things go wrong	√	√
Cruise Track monitoring price reductions	√	√
Process all payments for secured services	√	√
Reservations for Guided Group Excursions	√	√
Pro-rated monthly trip payment plan from Uplift	√	√
Pre and/or Post extension hotel package for cruise or tour	√	√
Eco-friendly electronic documents	√	√
Private Guided Touring with vetted guides		√
Reservations for transfers, rail tickets, shows & events		√
Dining reservations (as available)		√
Cruise online pre-travel registration		√
Land vacation pre-travel registration		√
Printed documents (as available)		√

### PROTECTION

Travel Insurance consultation and booking	√	√
Monitor changes that may impact your vacation	√	√
Review terms and conditions and cancellation penalties	√	√

PEACE OF MIND		
Priority direct-dial or email access to your travel advisor	√	√
Contact before, during and after your vacation	√	√
Emergency assistance during your vacation	√	√
Our Pocket Travel smart phone App with your complete daily itinerary	√	√
One or two complimentary change requests (subject to supplier fees, if applicable)**	√	√
Multiple change requests (subject to supplier fees, if applicable)**		√
Enhanced Pocket Travel smart phone app		√
TravelStore cancellation fees waived (separate of supplier fees)		√
ADDITIONAL BENEFITS		
Complimentary Breakfast at TravelStore preferred Hotels & Resorts worldwide	√	√
Food & Beverage Credit at TravelStore preferred Hotels & Resorts worldwide	√	√
Early check-in and late check out privileges by advance confirmation or subject to availability	√	√
Private Car & Driver Excursion at select ports on select cruise lines	√	√
Onboard Cruise Credits (on select cruises)	√	√
Travel Sweepstakes (3 times each year)	√	√
Deluxe Travel Magazine Subscription featuring inspiring and exclusive travel offers	√	√

\* 'At Your Service' Assurance Vacation plans are non-refundable and apply to travelers 18 and older. Pricing and service components are subject to change.

\*\* Typical Change fees, if additional, are from \$50 per change, per booking.

**Group Assurance Plan** (groups of 10 or more travelers): from \$50 per person, based on trip requirements.

**Annual Plus Plan:** from \$450 per person, per year.

